



## ***Biography***

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### *Jessica Phillips*

Jessica has served in many roles within the field of education and eLearning since 2008, most recently as Associate Director of Student Experience for Digital Flagship in the Office of Distance Education and eLearning at The Ohio State University. In this role she and her team focus on where technology intersects with the student experience, to ensure high-quality, student-centric approaches. In addition to her full-time role she designs online courses and teaches online undergraduate students at University of Arizona Global Campus and Ohio State.

Jessica has a MA in Education with a Curriculum and Instruction specialization, an MA in Psychology with an Educational Leadership specialization, and a B.S. in Early Childhood Education. Jessica is also a public speaker and has presented at numerous colleges, universities, national and international conferences, CIO forums, etc. She is a graduate of the MOR Big10 Academic Alliance Leadership Program. Overall her public speaking work focuses on leading and managing successful organizational change that is driven by student centric design practices.